

From the Director of Projects, Design & Estate
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To Whom It May Concern:

The Victoria and Albert Museum (V&A) appointed Vitrienen-und Glasbau REIER to supply 72 wall-mounted display cases for its new Jewellery gallery which opened in May 2008. These modular cases are of high-specification including anti-reflective glass.

The relationship between REIER and the V&A Jewellery Gallery Project team was positive and productive, as was the process of working through the various design stages to finalising the production drawings. It is fair to say that the process was one of the most straightforward we have experienced in recent years – the V&A has completed more than 20 gallery projects in the past 6 years and has worked with many display case manufacturers throughout this period.

REIER's on-site team were committed, efficient, reliable and professional. Their lead times and work schedules were realistic and they met the deadlines that had been agreed. Even more importantly and when working under less than ideal conditions as can sometimes happen during building projects, the quality of their work was never compromised.

I would have no hesitation in working with REIER again and in recommending them to other museums as excellent in their field.

Yours faithfully,

A handwritten signature in cursive script, appearing to read 'm.gemmill'.